

## Customer Repair Request Form

### Contact Details

Company Name _____	Date _____	Fax _____
Contact Person _____	Phone _____	Fax _____
Mobile _____	Email _____	
Return Address _____		

### Fault Details

Mobile <input type="checkbox"/>	Headset <input type="checkbox"/>	Handset <input type="checkbox"/>	Brand _____	Model _____
Serial No _____	IMEI No. _____			
Describe Fault _____				

Warranty  Non Warranty  Please refer to Terms and Conditions for warranty and non-warranty repairs.

- Tri Comms Pty Ltd accepts the items as shown above under the following conditions.
- If item is with in its warranty period, please attach proof of purchase to this form when forwarding item to Tri Comms. Warranty items may be deemed Non warranty if there are signs of physical damage or user negligence (e.g. liquid damage) and applicable charges will apply for the repair.
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- Repairs are completed off site by an authorised service centre, Tri-Comms aims to provide a prompt and efficient service, although we cannot guarantee turnaround times. You will be notified of any delays.
- The despatch of items for repair to Tri-Comms Pty Ltd is the responsibility of the customer. Equipment returned will be organised by Tri Comms Pty Ltd.

I have read and understand the above Terms and Conditions and applicable charges.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_